

MISSION QUEST

Quality Enhanced Specialized Therapy

Mission QuEST is not just a unique rehab program; it's also a philosophy based on actively seeking to enhance the lives of patients we serve.

OUR CREDO:

- Respect the dignity and privacy of patients, families and allied professionals
- Enter into a dialogue between staff and patients to agree on goals of rehab program
- Communicate regularly with physicians and professional staff
- Convey information and listen to the concerns of patients
- Recognize that a patient's family-and-friend network is an integral part of the recovery process
- Ensure that our patients recover in comfort, with menu and recreational choices that address their preference
- Select staff who not only possess excellent skills in their discipline but also show attentiveness and sensitivity towards each patient
- Ask for feedback from our clients and address their wishes, issues and concerns promptly



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NorthRidgeHealthandRehab.com



QuEST for success.

WHEN IT COMES TO REHAB,
YOU DESERVE THE BEST!





Mission QuEST is the right choice for YOUR rehab!

Has your doctor recommended therapy for you following your discharge from the hospital? Then make sure you select the best treatment possible, by choosing the Mission QuEST rehab program, available exclusively at Mission Health Communities.

What is Mission QuEST?

QuEST stands for Quality Enhanced Specialized Therapy but is much more than rehab. Mission QuEST is an intensive, personalized treatment program that is patient-centered and service-oriented. The aim of the Mission QuEST program is not only to “get you back on your feet,” but also to make you feel as comfortable and cared-for as possible during your stay, by offering you a higher level of personal attention and amenities.

Embark on a QuEST for success

Here are just some of the services and amenities you'll enjoy in the Mission QuEST program:

- Private suites that are tastefully decorated and comfortable for our Mission QuEST patients
- Telephone access
- TV/DVD player available
- E-mail access to family and friends via our Cyber Café
- Delicious dining options from menus based on patient preferences (**Meals for your visitors are also available.**)

All this ... and rehab excellence too!

The goal of the Mission QuEST program is to promote independent living by improving patients' mobility and lifestyle capabilities to their optimal level. To achieve this, we work with your doctor to create a customized rehab program just for you.

We also assemble an interdisciplinary team for you, composed of physicians, rehabilitation nurses, physical and occupational therapists, speech and language pathologists, social workers and other clinical specialists. Everyone on the team works together to ensure that you meet your rehab goals.

Mission QuEST streamlines the admissions process!

You don't have to wait until you're ready to leave the hospital to plan your stay with Mission QuEST rehab. You can book your room in advance and ensure that the room you want is available. You can also get a head Mission QuEST on paperwork: Ask about our timesaving pre-admission insurance verification and authorization process.

Mission QuEST special requests

When you enroll in Mission QuEST, you will have access to the little things that make such a big difference to your quality of life. Need a cup of coffee before breakfast? Desperate for a snack...or a crossword puzzle? Just ask.

Come sample the QuEST program

We invite you to call us for a tour of our Mission QuEST unit, or for complete answers to any questions you may have about Mission QuEST. Our experienced therapists and nurses will be more than happy to talk to you about your personal rehab plans and goals—AND to inspire YOU with their skill and enthusiasm!



CALL FOR A TOUR:
763-592-3000