

MISSION QUEST

Quality Enhanced Specialized Therapy

Mission QuEST is not just a unique rehab program, it's also a philosophy based on actively seeking to enhance the lives of patients we serve.

OUR CREDO:

- Respect the dignity and privacy of patients, families and allied professionals
- Enter into a dialogue between staff and patients to agree on individualized goals for each patient's rehab program
- Communicate regularly with physicians and professional staff
- Convey information and listen to the concerns of patients
- Recognize that a patient's family-and-friend network is an integral part of the recovery process
- Ensure that our patients recover in comfort, with menu and recreational choices that address their preferences
- Select staff who not only possess excellent skills in their discipline, but are also attentive and sensitive to each patient
- Ask for feedback from our clients and address their wishes, issues and concerns promptly



5430 Boone Avenue N.
New Hope, MN 55428

763-592-3000

NorthRidgeHealthandRehab.com



QuEST for success.

WHEN YOU RECOMMEND
REHAB FOR YOUR PATIENTS,
CHOOSE MISSION QuEST
FOR THEIR SUCCESS.





You give your patients your very best. Shouldn't their rehab team do the same?

In these days of outpatient surgeries and reduced hospital stays, many patients are going home from the hospital sooner than ever before. It can be extremely challenging for these patients. Sometimes, they need help getting back to optimal mobility and dexterity—and that's where Mission QuEST can help.

Mission QuEST: Your ally in patient care

QuEST stands for Quality Enhanced Specialized Therapy and is available only at rehab facilities at Mission Health Communities. This exclusive, specialized program offers the very finest in rehab services for a wide range of conditions, including:

- Orthopedic
- Joint replacement
- Cardiovascular
- Stroke
- Post-surgical

The goal of Mission QuEST is to promote independent living by improving our patient's mobility and lifestyle capabilities to the appropriate optimal level. To achieve this, we create a personalized plan for each patient that is developed by an interdisciplinary team composed of physicians, rehabilitation nurses, physical and occupational therapists, speech and language pathologists, social workers and other clinical specialists.

A rehab program that follows your precise protocol

You know how it can be. You write detailed instructions for post-surgical recovery, based on intimate knowledge of your patient's condition. But whether or not your instructions will be followed is anyone's guess.

At Mission QuEST, we do it your way—and that's what makes us so successful.

Honored by most insurance carriers

Most insurance companies are pleased to cover patients for quality rehabilitative services like Mission QuEST. Currently, the program at North Ridge Health and Rehab has insurance contracts with most major insurers and health management companies throughout the region.

The Mission QuEST for success.

Every patient enjoys feeling special and cared for—especially patients who are undergoing rehabilitative therapy. Our Mission QuEST team understands that rehab can be a challenge. That's why we provide a higher level of care and comfort for our patients as they progress toward independence.

At North Ridge Health and Rehab, Mission QuEST patients enjoy amenities including:

- Private suites that are tastefully decorated and comfortable for our QuEST patients
- Free WiFi
- Telephone access
- TV/DVD player available
- E-mail access to family and friends via our computer work station
- Delicious dining options from menus based on patient preferences (meals for visitors are also available)



**CALL FOR A TOUR:
763-592-3000**